



## **FSA Internship Program 2022 Internship Opportunities**

### **Chandler Hall**

[www.ch.kendal.org](http://www.ch.kendal.org)

### **Administrative Internships (2)**

#### **Overview**

**Chandler Hall is seeking to host two (2) Interns this summer. As a 30-year college educator, our CEO is committed to providing hands on learning experiences to students and firmly believes that opportunities where two interns, located at the same facility, can prove more beneficial and offer a better learning opportunity for both interns.**

Chandler Hall Health Services was founded with the belief that every person served by Chandler Hall has the right to independence, free choices regarding healthcare, and a living situation that fosters productivity and individuality. Chandler Hall is a non-profit long term care community that offers a wide spectrum of services to meet the changing needs of aging individuals, their families, friends and caregivers. From our beginnings in 1973 as a 53 bed Nursing Home, we have grown to include Independent Living, Personal Care, Skilled Nursing Care, Home Hospice, and our Hospice Pavilion. Additionally we have a YMCA on campus that also offers a Child Development Program. Innovation is the cornerstone of our vision: we constantly seek new ways to enrich our residents and participants experiences.

Chandler Hall pursues values consistent with its Quaker traditions; respect for the unique character of each individual, commitment to quality care, and emphasis on wellness.

- Offers a full continuum of health care services and supportive residential programs, as well as an integrated network of community based programs. Those served include the frail older adult, the terminally ill, the physically frail, the physically and mentally challenged, and persons of all ages seeking to maintain an optimum level of wellness;

- Provides compassionate care that is both fiscally sound and sensitive to community needs and services;
- Combats ageism;
- Provides staff with positive working conditions and the opportunity for professional and personal growth;
- Advances education and collaborates in research related to issues of aging and health.

The Residential Programs of Chandler Hall include residential, personal care, nursing care and hospice accommodations. The independent style of living offer different types of accommodations: Lofts, Cottages and Apartments. The Personal Care residences consist of Manor Houses or The Hicks Residence. A Manor House would allow a resident to continue to maintain a small studio or one bedroom apartment within a house of 24 residences. Three meals are provided as well as some assistance with the activities of daily living. The Hicks Residence provides for personal care residents who need a higher level of care than provided in the Manor Houses. There are private and semi-private accommodations. Respite stays of two days to two months are also available in the Hicks Residence and Manor House accommodations. The Friends Nursing Home accommodates those in need of Skilled Nursing Care with a short term rehabilitative hall and long term care available in the rest of the facility. The Heacock Hospice Pavilion is a residential hospice designed to feel like home. An individual in need of hospice care can either enter the Pavilion or receive hospice care through the Hospice at Home Program.

## **Internship Opportunities**

### **Administrative Internships**

Goals:

- 1) To provide Interns with a solid overview of the operational aspects of a senior care community and interact with the department heads of all key operational functions.
- 2) To provide Interns with a deeper appreciation for seniors by spending time interviewing residents one on one basis and administering a details survey to identify residents needs and wants from a program and services perspective.
- 3) To provide Interns with an opportunity to review and analysis findings and identify new programs and services in response to the stated needs of the residents.
- 4) To provide the Interns with an opportunity to research those recommended programs and services, identify cost and supplies needed, and present those findings and final recommendations to the Leadership Team of Chandler Hall.

### Learning Objectives:

- To develop an understanding of overall operational aspects of a senior care community.
- To foster a better understanding and appreciation of seniors and better understand their desire for programs and services.
- To provide an opportunity to research specific programs and services from a cost and operational perspective.
- To prepare a formal presentation for the Leadership Team of Chandler Hall to present their findings and recommendations.
- To actively work with and engage with interdisciplinary care teams to better understand the workings of a senior care facility and to promote professional growth and development.
- To develop oral and written communication methods, including presentation and interviewing skills.

### Project would include:

- Performing initial research of the various aspects of the senior care industry including regulatory requirements, financial aspects and specifically, activity programming in nursing homes and in personal care.
- Conducting a resident interest survey. This would include meeting and interviewing one on one with residents, collating results, researching programs and services identified by residents from an operational and cost perspective, and presenting those results to the leadership team with recommendations of which new programs and services should be incorporated into the Life Enrichment Program at Chandler Hall.
- Working on special projects for the leadership team.
- Exposure to all areas and disciplines including healthcare areas, marketing, finance, culinary, community support services and human resources.
- Assist in promoting philanthropy ideas and efforts.
- Conducting research on industry trends.
- Participate in leadership meetings.
- Attendance at one or more Board Meetings.
- Participate in meetings with residents and families.
- Assist with preparing information for meetings with employees, families, and residents.

5) Finally, Interns will be asked if they have a special area of interest within the senior living industry and particularly Chandler Hall. Leadership at Chandler Hall will help craft the intern experience to provide the opportunities detailed above but will also emphasize opportunities to meet the Interns stated area(s) of interest.